

MOBIVISOR

How to connect a NEW Apple DEP (Automated Device Enrollment – ADE) Token

In this tutorial, we'll show you where and how you can connect the **Apple DEP** (Automated Device Enrollment – ADE) token, if you **never** connected one with MDM before.





What is the Apple DEP (ADE) Token?

- DEP (or ADE) stands for: Apple (Automated) Device Enrollment Program
- It is used to simplify the enrollment process to an MDM for **business devices**
- To use Apple DEP devices, you need to purchase them directly from a **licensed reseller** or transform them into DEP devices afterwards

Usage with MDM:

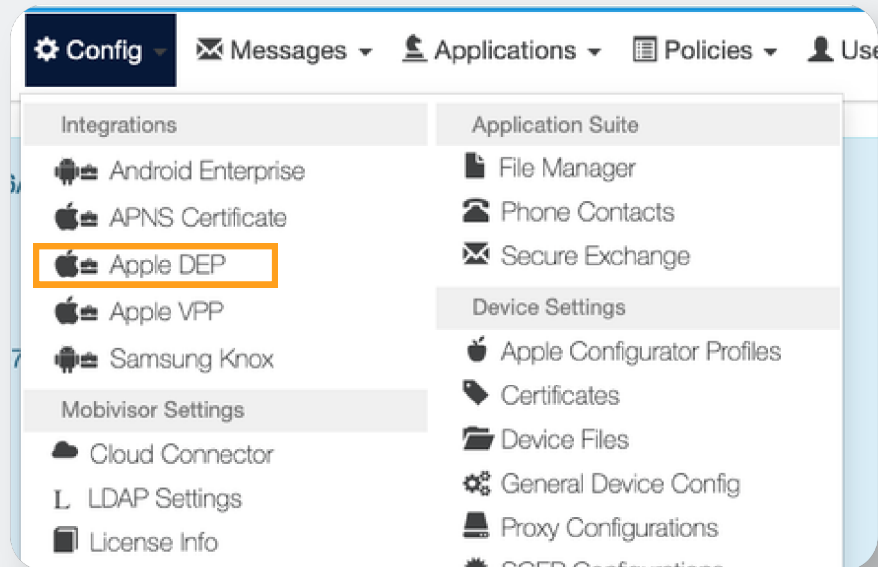
- Apple DEP connects the MDM server with your Apple Business Account
- You need to assign the MDM server to the devices via the Apple Business Account of your company
- You can do so even before starting to use the devices: as soon as the user turns the device on and connects to internet, all settings of the MDM are automatically applied

To connect the Apple DEP token, you need the login information of your MobiVisor domain and your Apple Business Manager Account.

MOBIVISOR

Step 1

Log in to MobiVisor.
Now Select **Config > Apple DEP**



Step 2

Click the button **“Show/Hide Delete DEP Token Button”**.

⚠ There is no APNS Certificate. In order to send MDM commands to iOS devices, you need to upload an APNS Certificate. [APNS Certificate Page](#)

⚠ MDM Agent does not have a VPP license. Please add licence from App Store Connect. [VPP -> Applications -> Sync VPP Applications](#). Otherwise, MDM Agent will not be able to enroll.

Since you don't have an Apple DEP Token yet, this field shows two warning signs.



Step 3

Download the new Apple DEP token with the link provided by MobiVisor.

Apple Enterprise DEP Account

The Apple Device Enrollment Program (DEP) is an online service that automates the configuration of Apple OS X and iOS devices in an organization's mobile device management environment.

To use Apple DEP, please follow the instructions as follows

1. [Download the MDM DEP Certificate](#)
2. Go to Business Apple web Site
3. Sign In With Your Apple ID and Password
4. Upload the MDM certificate with 'Edit' button in the 'Settings' tab and in your MDM Server (in Edit mode, the
5. Get the Apple DEP Token with the 'Download Token' button
6. Upload the Apple DEP Token to MobiVisor using the button below
7. You should assign the devices to the MDM Server in the 'Devices' tab at business.apple.com
8. After assigning the devices, you should sync the devices at 'Sync Devices' tab

Upload DEP Token (*)

Keine ausgewählt

Step 4

Now use the second link to access the Apple Business Manager Page.

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Upload DEP Token (*)

Keine ausgewählt



Step 5

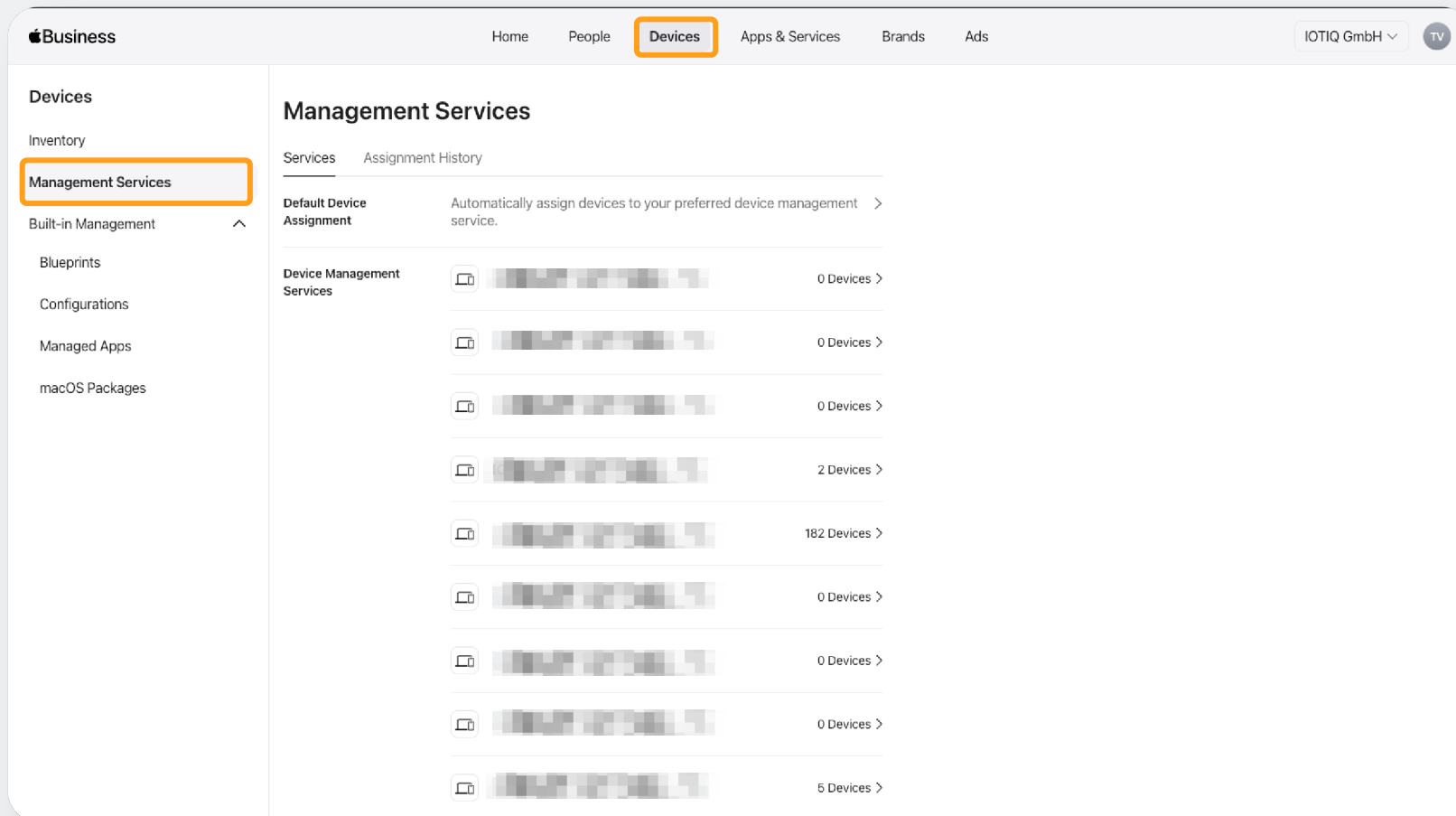
Log in to the **Apple Business Manager portal** at **business.apple.com**. To do this, use your Apple business email address.

A screenshot of the Apple Business Manager sign-in page. The page is white with a light gray border. At the top center is the Apple logo followed by the word "Business". Below this is the text "Sign in using your business email address." There are two input fields: "Apple Account" and "Password", both with blurred content. Below the fields is a checkbox labeled "Remember me". A blue "Sign In" button is centered below the checkbox. Below the button are two links: "Forgot password? ↗" and "Need help? ↗". At the bottom, there is a section titled "New to Apple Business?" with a link "Sign up now". The footer contains copyright information: "Copyright © 2026 Apple Inc. All rights reserved. Privacy Policy | Terms of Service" and the word "Germany" on the right.



Step 6

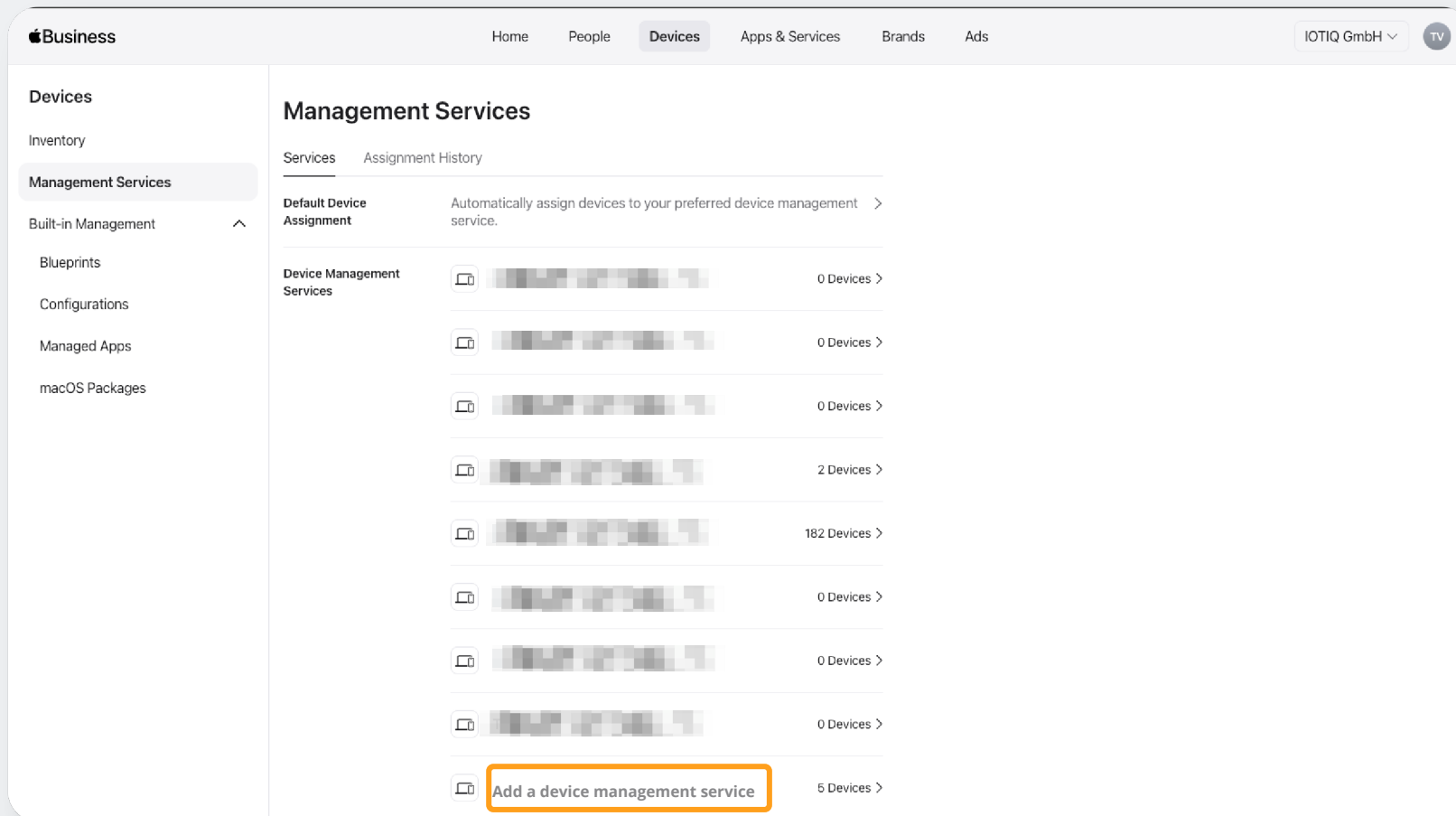
Go to **“Devices”** on the menu and then to **“Management Services”**.





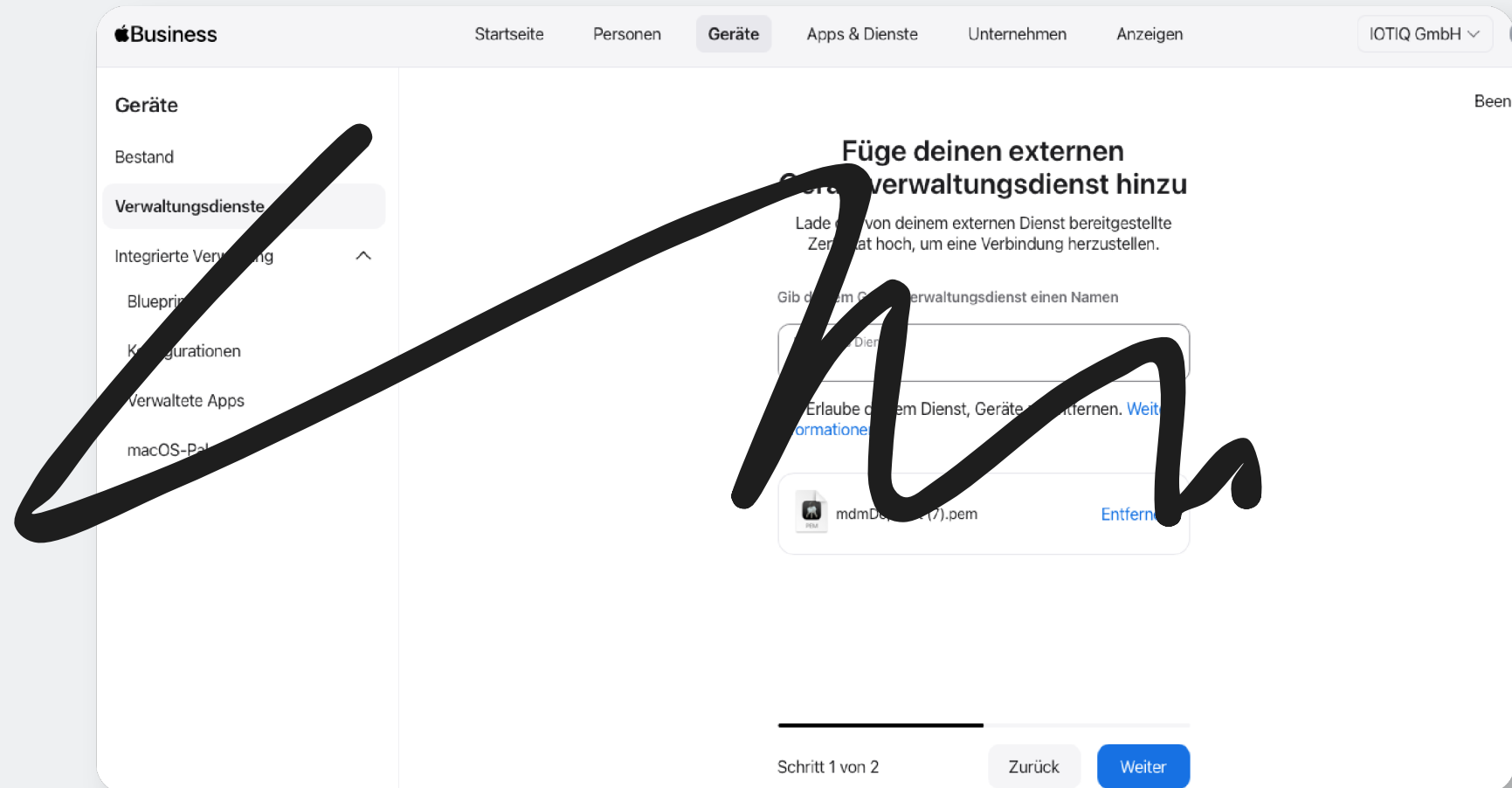
Step 7

Click on **“Add a device management service”**.



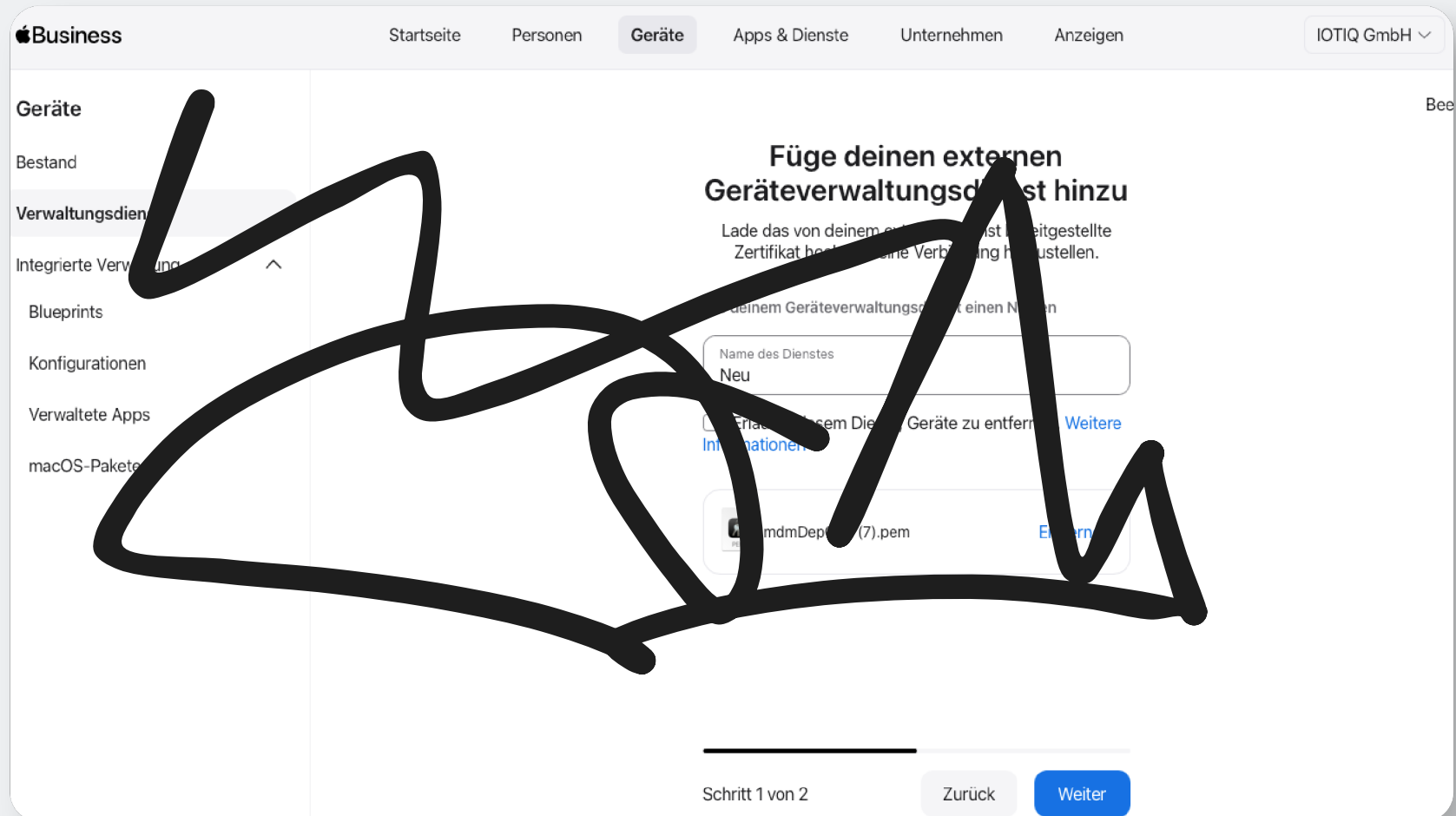
Step 8

Upload the certificate you downloaded in the first step into the **'Replace certificate'** field and save the changes. **You should also grant permission for: 'Allow this service to remove devices'. This will enable you to delete devices from the ABM directly via MobiVisor at a later date.** Then click **'Next'**.



Step 9

Download the Apple DEP token. Then return to your MobiVisor environment.





Step 10

Change back to your MobiVisor MDM domain. **Choose “Datei auswählen”** to upload the DEP token provided by Apple.

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6. Upload the Apple DEP Token to MobiVisor using the
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Upload DEP Token (*)

Keine ausgewählt

Step 11

The process was successful if you can see an updated expiration date in your MobiVisor domain.

Company Email

[Redacted]

Company Phone

[Redacted]

MDM Server Name

IOTIQ Intern

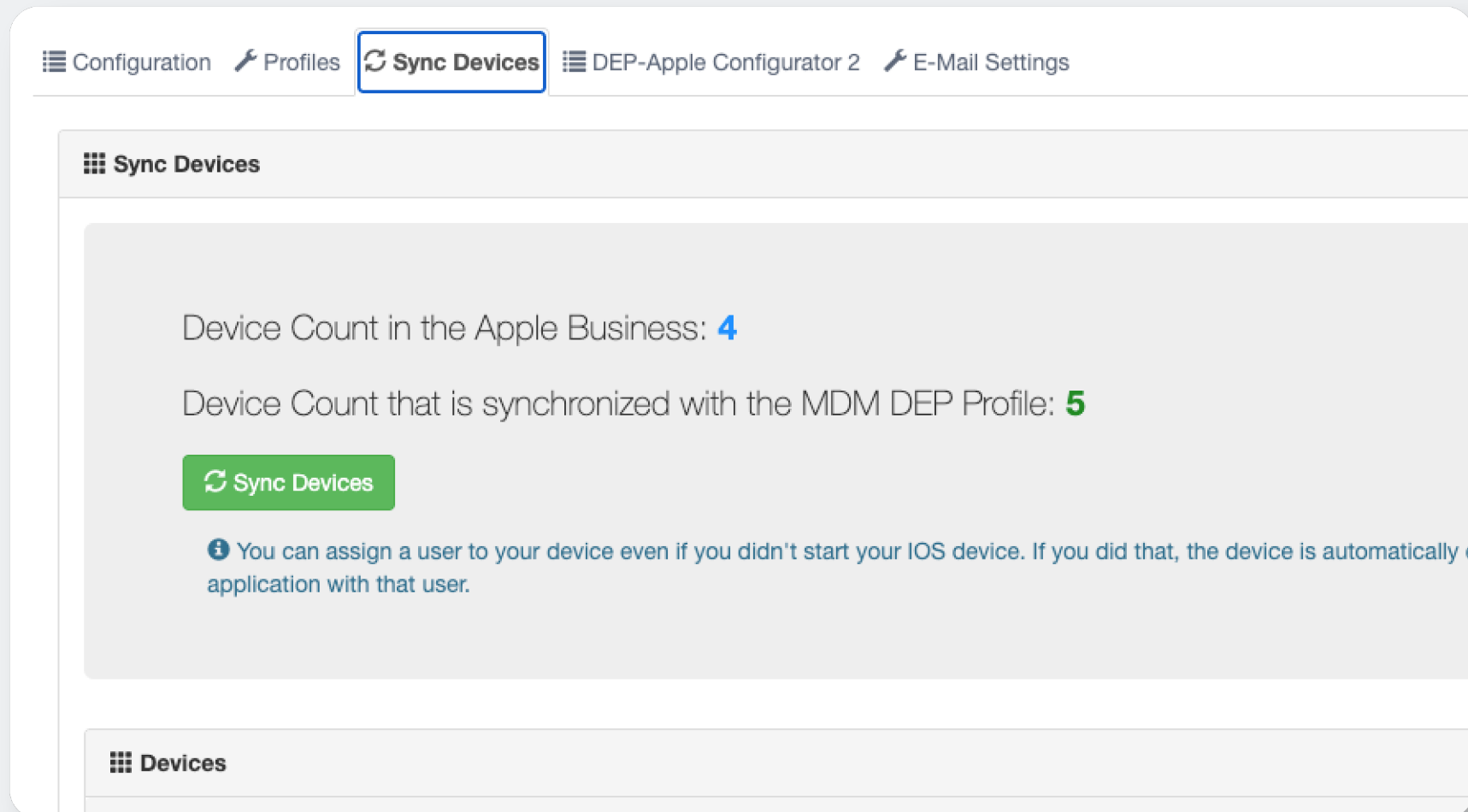
Expire Date

05/09/2026 09:31



Step 12

In the very last step, you need to switch to the **Sync Devices Tab** and synchronize your Apple DEP devices with MobiVisor.





Any questions?

Or do you need any help?

No problem, our team will be happy to help you.

Give us a call on:

Tel: +49 (0)341 991601 42

Or write an e-mail to:

mds@iotiq.de

