

MOBIVISOR

How to Update an Apple DEP (Automated Device Enrollment – ADE) Token

In this tutorial, we'll show you where and how you can update the Apple DEP (Automated Device Enrollment – ADE) token.





What is the Apple DEP (ADE) Token?

- DEP (or ADE) stands for: Apple (Automated) Device Enrollment Program
- It is used to simplify the enrollment process to an MDM for **business devices**
- To use Apple DEP devices, you need to purchase them directly from an **licensed reseller** or transform them into DEP devices afterwards

Usage with MDM:

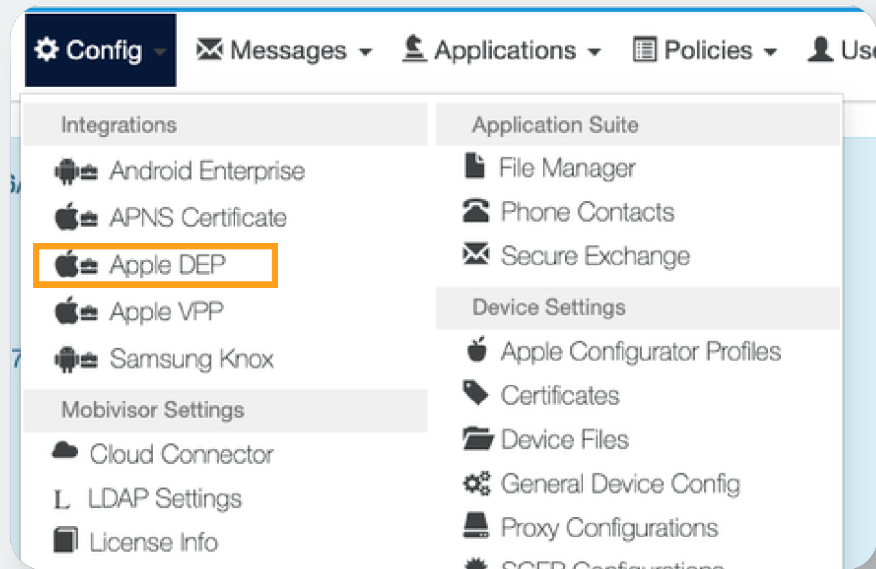
- Apple DEP connects the MDM server with your Apple Business Account
- You need to assign the MDM server to the devices via the Apple Business Account of your company
- You can do so even starting to use the devices: as soon as the user turns the device on, all settings of the MDM are automatically applied

To update the Apple DEP token, you need the login information of your MobiVisor domain and your Apple Business Manager Account.

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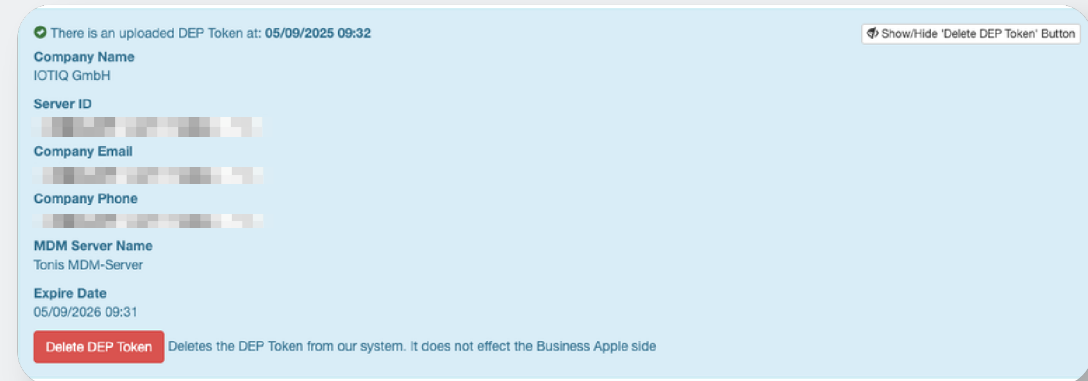
Step 1

Log in to MobiVisor.
Now Select **Config > Apple DEP**



Step 2

Click the button **“Show/Hide Delete DEP Token Button”**.



We recommend to **delete the old DEP token before** you update the new one. You can do so with the **“Delete DEP Token”** button.



Step 3

Now use the second link to access the Apple Business Manager Page.

Apple Enterprise DEP Account

The Apple Device Enrollment Program (DEP) is an online service that automates the configuration of Apple OS X and iOS devices in an organization's mobile device management environment.

To use Apple DEP, please follow the instructions as follows

1. [Download the MDM DEP Certificate](#)
2. [Go To Business Apple Web Site](#)
3. Sign in with your Apple ID and Password
4. Upload the MDM certificate with 'Edit' button in the 'Settings' tab and in your MDM Server (in Edit mode, the MDM Server will show the MDM DEP Certificate)
5. Get the Apple DEP Token with the 'Download Token' button
6. Upload the Apple DEP Token to MobiVisor using the button below
7. You should assign the devices to the MDM Server in the 'Devices' tab at business.apple.com
8. After assigning the devices, you should sync the devices at 'Sync Devices' tab

Upload DEP Token (*)

Keine ausgewählt



Step 4

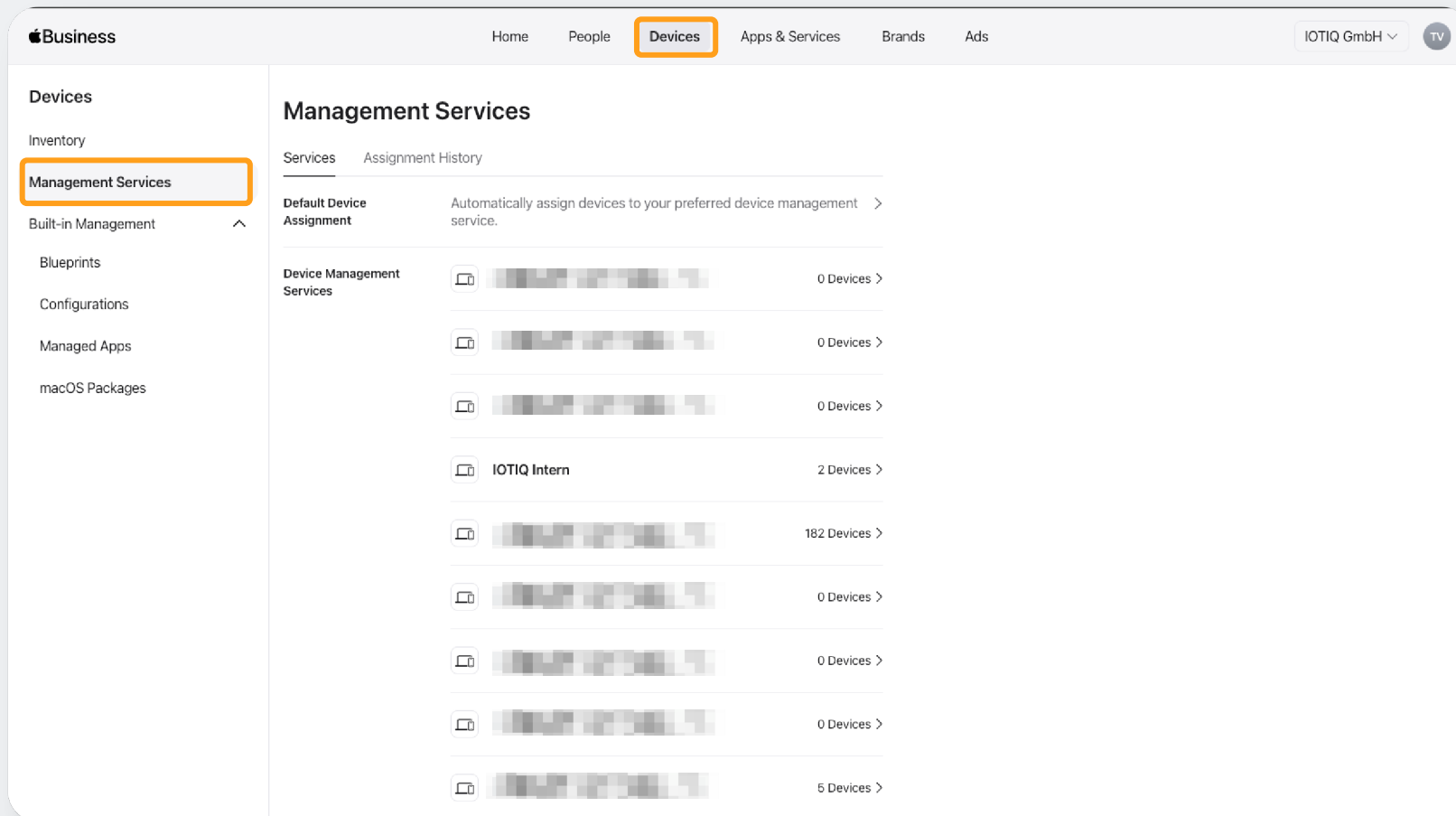
Log in to the **Apple Business Manager portal** at **business.apple.com**. To do this, use your Apple business email address.

A screenshot of the Apple Business Manager sign-in page. The page is white with a light gray border. At the top center is the Apple logo followed by the word "Business". Below this is the text "Sign in using your business email address." There are two input fields: "Apple Account" and "Password", both with blurred content. Below the fields is a checkbox labeled "Remember me". A blue "Sign In" button is centered below the checkbox. Below the button are two links: "Forgot password? ↗" and "Need help? ↗". At the bottom, there is a section titled "New to Apple Business?" with a link "Sign up now". The footer contains copyright information: "Copyright © 2026 Apple Inc. All rights reserved. Privacy Policy | Terms of Service" and the word "Germany" on the right.



Step 5

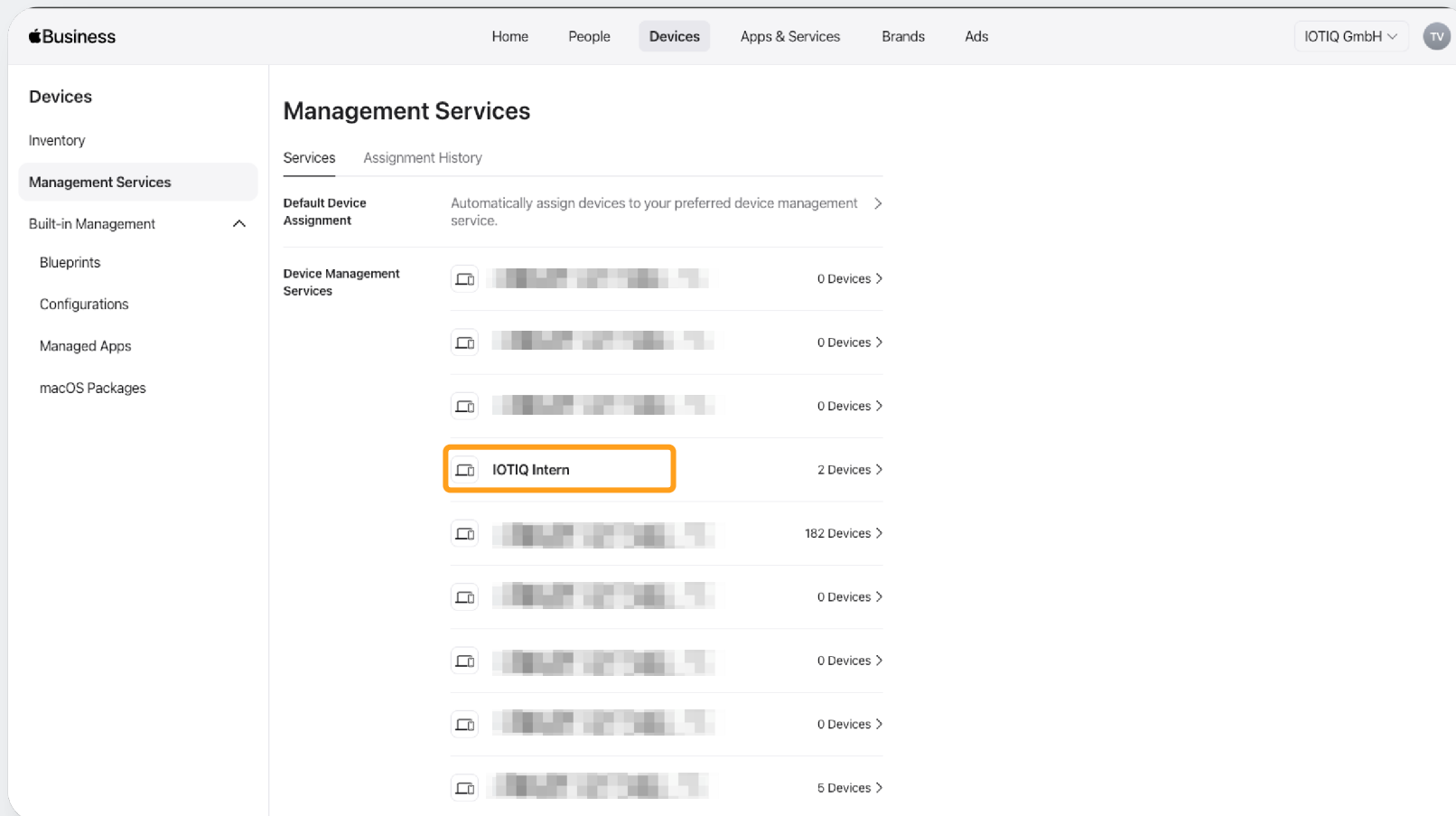
Go to **“Devices”** on the menu and then to **“Management Services”**.





Step 6

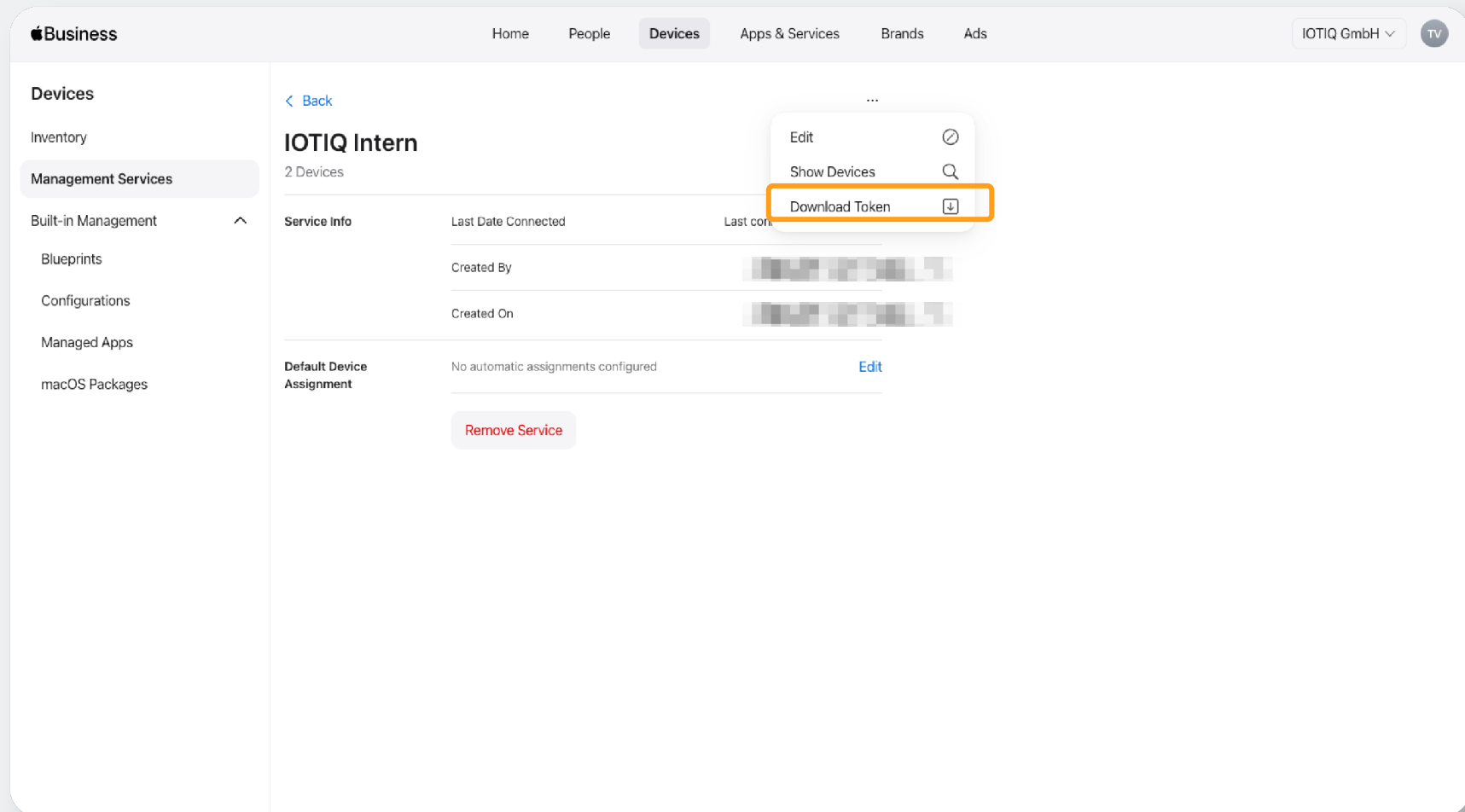
Click on the **MDM server** you want to update the token for.



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Step 7

Click on the **three small dots** in the top right-hand corner. Select “**Download Token**”.





Step 8

Change back to your MobiVisor MDM domain. **Choose “Datei auswählen”** to upload the DEP token provided by Apple.

1. [Download the MDM DEP Certificate](#)
2. [Go To Business Apple Web Site](#)
3. Sign In With Your Apple ID and Password 
4. Upload the MDM certificate with 'Edit' button in the
5. Get the Apple DEP Token with the 'Download Token
6. Upload the Apple DEP Token to MobiVisor using the
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Upload DEP Token (*)

Keine ausgewählt

Step 9

The process was successful if you can see an updated expiration date in your MobiVisor domain.

Company Email

[Redacted]

Company Phone

[Redacted]

MDM Server Name

IOTIQ Intern

Expire Date

05/09/2026 09:31



Any questions?

Or do you need any help?

No problem, our team will be happy to help you.

Give us a call on:

Tel: +49 (0)341 991601 42

Or write an e-mail to:

mds@iotiq.de

