



Updating the Apple APNS Certificate

This tutorial shows where and how you can update the Apple APNS certificate in MobiVisor.





What is Apple APNS?

- APNS stands for Apple Push Notifications Service
- Used to send **push notifications** from a remote server to users over a secure connection

Usage with MDM:

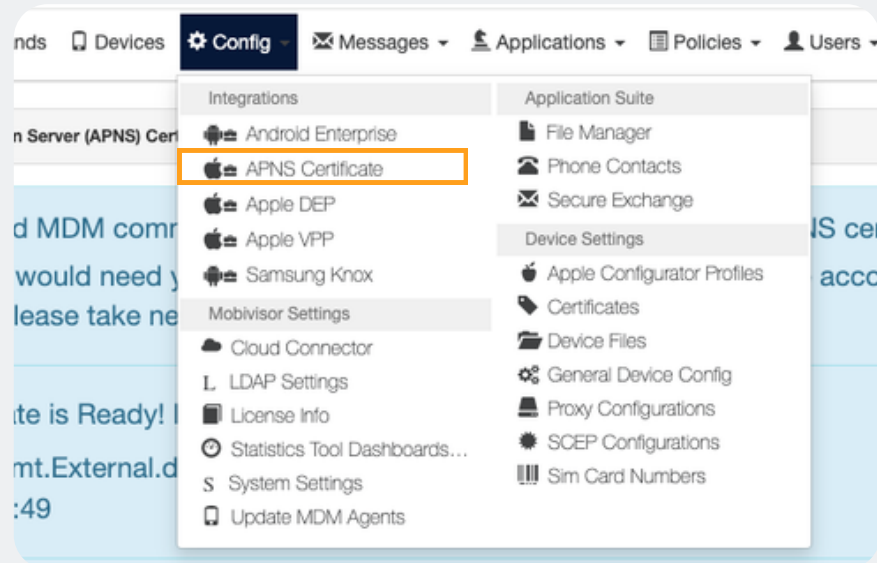
- The MDM uses the APNS certificate to send MDM commands, notifications, and more to the Apple devices in ABM.
- Without the APNS certificate, you lose control over the Apple devices.
- To renew the Apple APNS certificate, you need the login credentials for your MobiVisor domain and for Apple Business Manager.

You must log in using the same user account originally used to create the certificate. Once you have logged into the APNS portal, a certificate for MobiVisor with the corresponding expiration date should already be there. If this is not the case, you are logged in with the wrong user account.



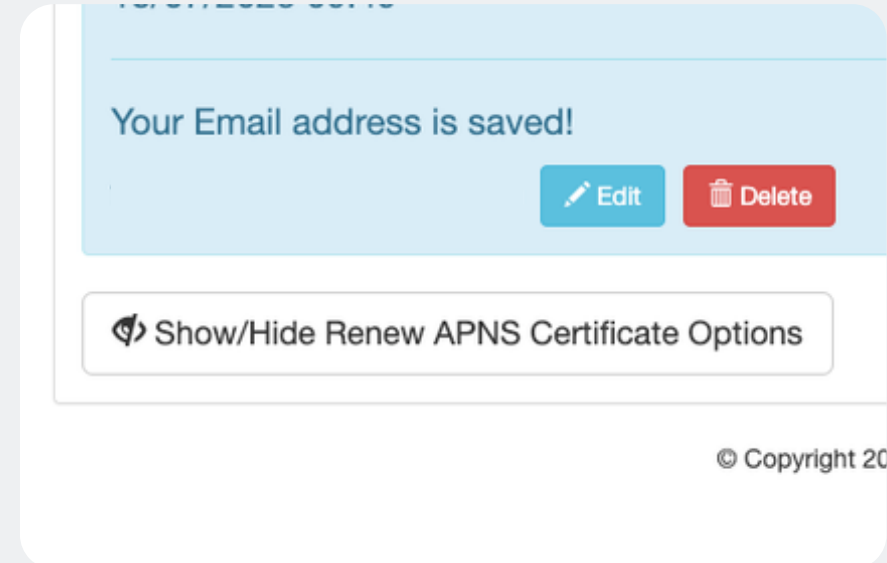
Step 1

Login to MobiVisor and Select
Config > APNS



Step 2

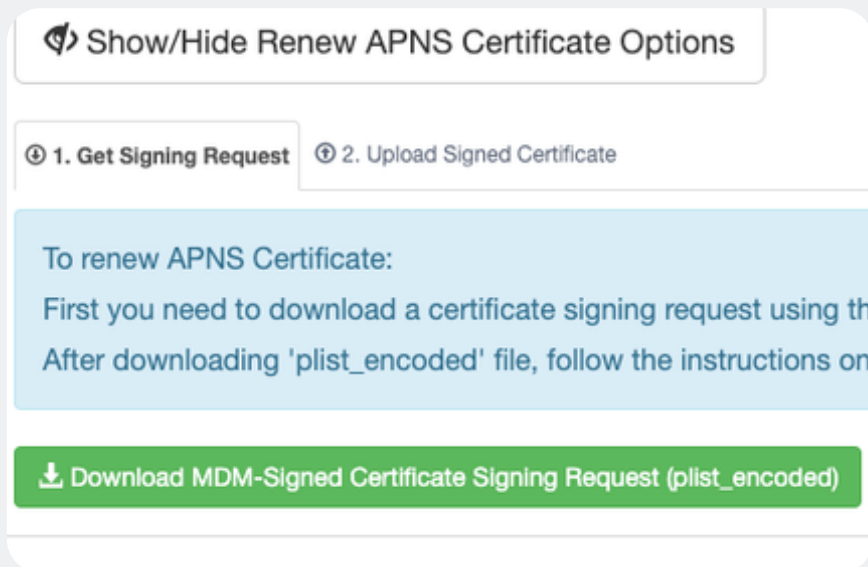
In MobiVisor there's a Button "Show/Hide Renew APNS Certificate options". **Click that** in order to extend it





Step 3

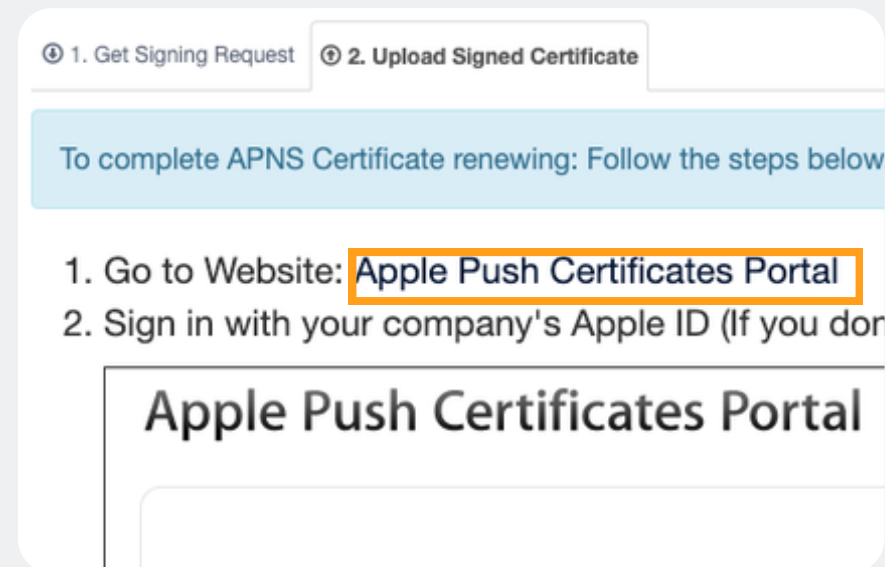
With the **green download button** you can download the new APNS certificate.



Note: This will automatically delete the old certificate. If you started the download, you cannot stop here but you must proceed to the end.

Step 4

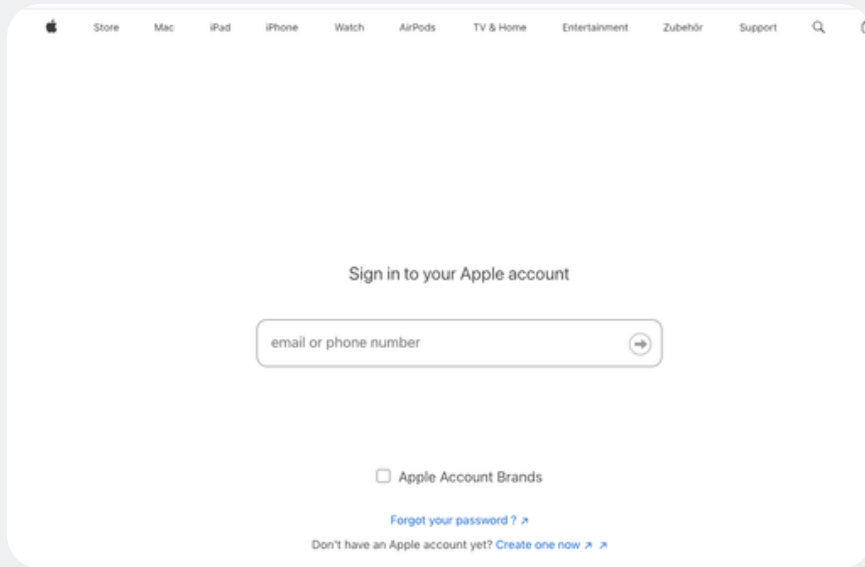
Switch tabs in MobiVisor and access the Apple Push Certificates Portal with the link given in MobiVisor.





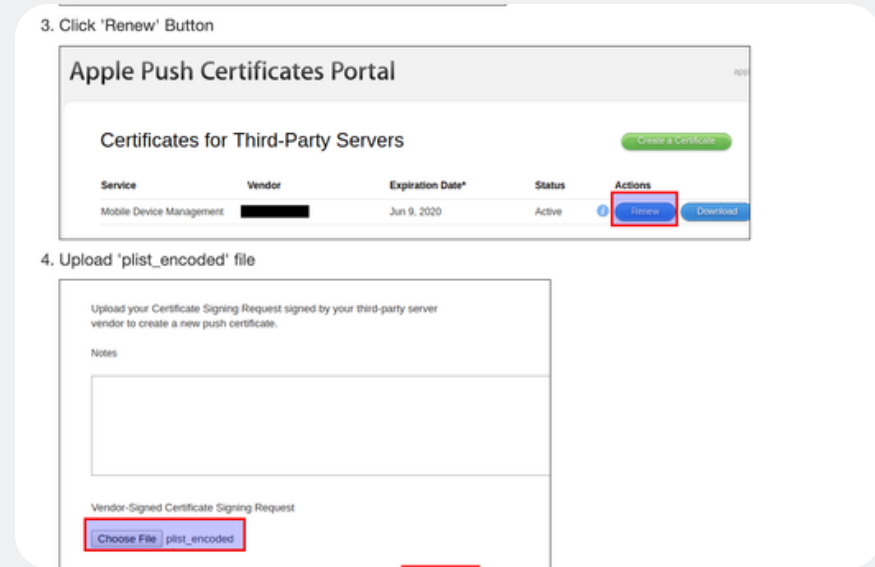
Step 5

Login to the Push Certificates Portal with your **Apple Business Account**.



Step 6

After logging in to the Portal, you can just follow the steps as shown in MobiVisor:





Step 7

Upload the APNS certificate provided by MobiVisor in the portal. Apple will provide you with another APNS certificate, which you need to upload to MobiVisor in return.

A screenshot of the MobiVisor portal interface. At the top, there is a blue button labeled "Manage Certificates" with a red square highlighting its right side. Below this, the text "6. Upload the certificate using the bu" is visible. Underneath, the heading "Upload APNS Certificate" is followed by a file selection button labeled "Datei auswählen" and the text "Keine ausgewählt".

Manage Certificates

6. Upload the certificate using the bu

Upload APNS Certificate

Datei auswählen Keine ausgewählt

Step 8

The **process is successful** if you can see an updated expiration date on top:

A screenshot of a success message in the MobiVisor portal. The message is displayed in a light blue box with a thin blue border. The text is in a dark blue sans-serif font. The expiration date "18/07/2025 09:49" is highlighted with an orange rectangular border.

APNS Certificate is Ready! It can be used until the 'Ex
com.apple.mgmt.External.db6d97a9-650a-4905-8c68
18/07/2025 09:49



Any questions?

Or do you need any help?

No problem, our team will be happy to help you.

Give us a call on:

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Or write an e-mail to:

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